Compliment Received

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| Compliment Received  Date & Time | 17/06/21  Verbal |
| Compliment given by: | Donna McFarlane  Patient & Family Liaison Officer |
| Description of compliment | **I would like to say a very BIG WELL DONE to GK and CM for their efforts and approach with one of our more stubborn patients let’s say. It was a team effort to encourage and persuade him to get up, showered, dressed and in his wheelchair to enable him to see his Father and Sister that he hadn’t seen for a long time when they came to visit him*.*** *(Patient wanted to see his family but wanted them to visit in his room so he could stay in bed; however this was not an option as his father was unable to walk far).* **I know how much work that would have taken and the family really appreciated it too. Thank you as you made three people very happy in the end ☺** |
| Staff members informed | Pathfinder’s Management Team |
| Person received compliment | GK – Care Manager  CM – Enabler |