Compliment Received

|  |  |
| --- | --- |
| Compliment Received  Date & Time | 12.05.21  Verbally |
| Compliment given by: | EHC  (Patient) |
| Description of compliment | **Chatting with L she said she is really happy here and said it’s so much better than where she had come from. I have settled in really well and made to feel very welcome, all the staff are so nice.** |
| Staff members informed | Donna McFarlane  (Patient & Family Liaison Officer) |
| Person received compliment | Willows and Pathfinders Team |