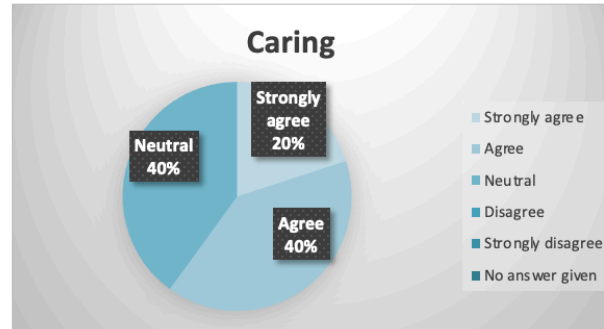
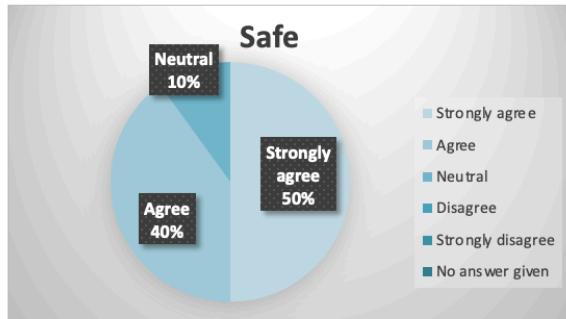
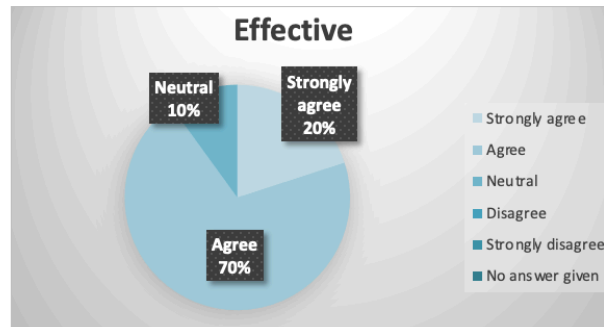
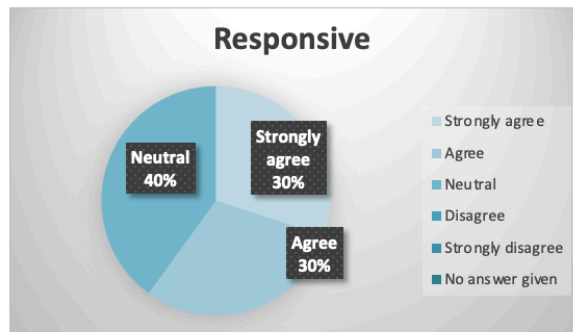


# Staff

## Five key questions asked for your overall impression of the service Staff APRIL 2022



- Safe - The Patients are safe from abuse neglect and poor practice because all staff are trained to follow safeguarding systems in place
- Caring - Patients records and personal information are protected and discussed with privacy and dignity
- Responsive- Staff are trained to help patients to plan and agree the care and support they need to reach their potential and to be as independent as they can in all areas of their life
- Effective- Staff are trained in food hygiene and support patients to eat and drink well through nutritional screening and recording choices in their care plan
- Well -led - The manager is registered with CQC and leads a strong culture of good quality safety, respect, dignity and good values which is followed by staff



10 surveys were sent out to staff members at the beginning of November, 10 were received back. Information to left is from the returned surveys.

